

# Central Vermont Home Health & Hospice

Your Home. Your Independence.



Central Vermont  
Home Health & Hospice

# Our Mission

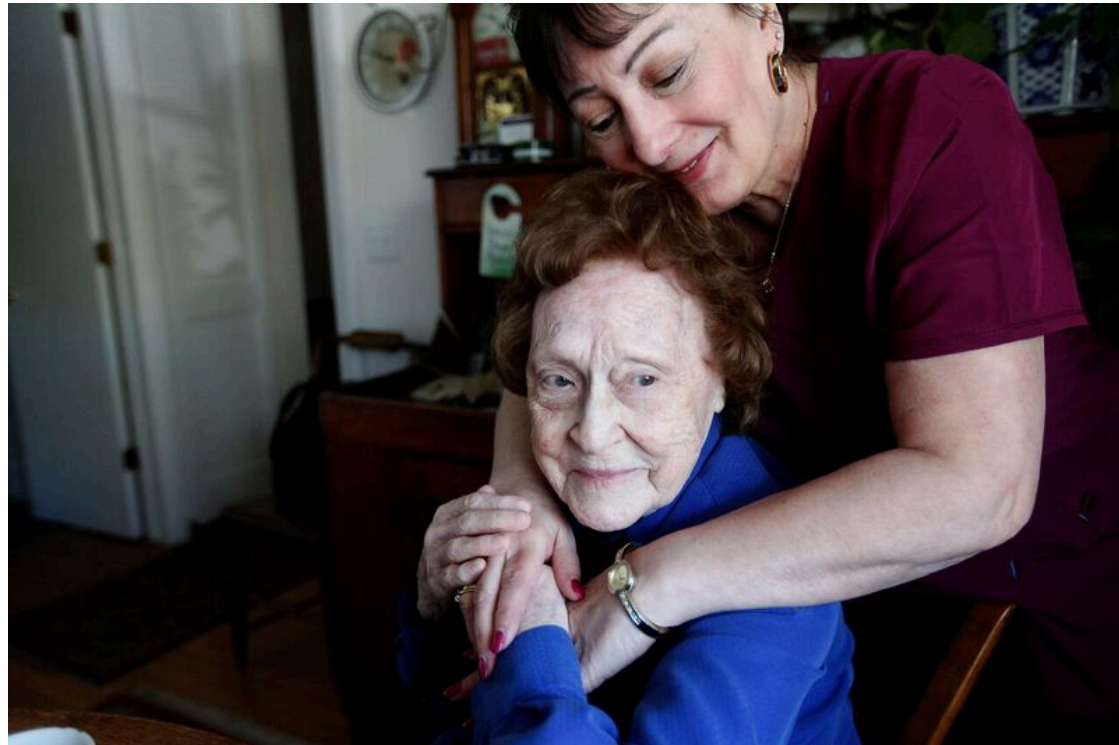


We are a full-service not-for-profit  
Visiting Nurse Association:

- Provide high-quality, medically-necessary home health and hospice care regardless of individual's ability to pay
- Promote the general welfare of community with health promotion and long-term care services

# Care for all Central Vermonters

- 2,800 patients per year
- 800+ patients on service daily
- 23 communities in service area
- 800,000+ miles traveled annually by clinicians and caregivers
- In East Montpelier
  - 1,827 visits/year
  - 93 patients served



# Access for all Central Vermonters

Care for central Vermonters of every age and at every stage of life, from moms and their newborns to healthy active adults to individuals nearing the end of life.





# Commitment to Community

COVID-19 changed how we provided care. It did not change our commitment to Central Vermonters.

- Accepted referrals across all programs and stayed open for business throughout pandemic.
- Provided combination of face-to-face, video, and phone visits.
- Increased PPE, infection control, and screening protocols to protect clients and staff.
- Expanded offerings to bring care to individuals in transition with housing.
- Facilitated meal delivery through Vermont Everyone Eats
- Phone calls to clients to prevent social isolation and to ensure they had what they needed.
- COVID tests in community and for clients on service, and in collaboration with CVMC and State of Vermont



# COVID Testing



- Administer nasopharyngeal and nasal swabs tests for CVHHH patients and residents of assisted-living facilities.
- Partner with CVMC and State of Vermont to facilitate referrals for COVID tests that come through CVMC COVID Call Center.
- Provide education and supports to assisted living facilities and community care homes engaging our medical director for physician response.

# Focus on Innovation

## Success with Telemonitor Program

- Continuity in care while reducing possible exposure to coronavirus
- Proven tool to help most fragile central Vermonters – those living with chronic conditions like heart disease, hypertension, COPD – stay out of hospital.
- CVHHH can intervene in patient care before ED visit or hospitalization is needed.





# Making an Impact in East Montpelier

## Priscilla Gilbert, CVHHH Supporter

Scilla is a longtime Seasons of Life volunteer and supporter (and model with her family). She utilized CVHHH's Maternal-Child Health services after her twins were born.

Scilla believes that healthcare isn't just about medicine. "It's about our mental and emotional states and having someone who shows that they care can make all the difference." The care that CVHHH gives to people who are in need can be that difference, she says.





# Questions & Feedback?

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**Sandy Rouse**  
President & CEO  
802-224-2224  
[srouse@cvhhh.org](mailto:srouse@cvhhh.org)